

<b>Notice of References Cited</b>	Application/Control No. 10/071,615		Applicant(s)/Patent Under Reexamination STOXEN ET AL.	
	Examiner JONATHAN G. STERRETT		Art Unit 3623	Page 1 of 1

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#### NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)			
	U	Fearn et al. ("Designing Tivoli Solutions for End-to-End Systems and Service Management", June 1999)			
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.